

## **NOTICE OF PERSONAL DATA PROCESSING RELATED TO SAFETY INFORMATION**

Novo Nordisk Pharmaceuticals Limited, Novo Nordisk Pharmaceuticals Pty Ltd and its related entities including Novo Nordisk A/S (together 'Novo Nordisk'), are required by law to collect complaints and safety information (e.g. reports of 'side effects') concerning our products and in doing so, to also protect your personal data. This Notice explains how we process (e.g. collect, store, and share) your personal data. We will process any personal data about you in accordance with this Notice and the applicable law. At Novo Nordisk we collect all safety information of our products into a database. We regularly analyse the data to determine if any new information about our products is required to be shared with authorities, doctors and patients. This is all done with the purpose of securing the safety of our products and patients.

### **1. WHO ARE WE?**

The company responsible for processing your personal data is:

Novo Nordisk Pharmaceuticals Limited  
58 Richard Pearse Drive  
Airport Oaks, Mangere  
New Zealand  
[aunrccc@novonordisk.com](mailto:aunrccc@novonordisk.com)

You can always contact Novo Nordisk Pharmaceuticals Limited at **0800 733 737** or the Novo Nordisk Data Privacy Officer at [privacyofficerocceania@novonordisk.com](mailto:privacyofficerocceania@novonordisk.com) with questions or concerns about how we process your personal data.

### **2. HOW DO WE COLLECT PERSONAL DATA ABOUT YOU?**

We get your personal data from the following sources:

- With your prior consent, from you directly
- With your prior consent, from Healthcare Professionals such as your nurse, a pharmacist or doctor
- From publicly available publications, websites, or social media

### **3. WHY DO WE PROCESS YOUR PERSONAL DATA?**

We process personal data about you for the following purposes:

- To perform a scientific evaluation of any complaint or side effect potentially related to a Novo Nordisk medicinal or medical device product
- To file side effects in our global safety database, which is regularly analysed for overall patterns
- To assess patterns associated with complaints, including side effects

### **4. WHAT PERSONAL DATA DO WE PROCESS ABOUT YOU?**

For the purposes described about in Section 3, we may process the following types of personal data:

- Contact information (name, address, telephone number, email address)
- Data revealing racial or ethnic origin
- Data concerning health and medicinal or medical device products you are using

### **5. WHY ARE WE ALLOWED BY LAW TO PROCESS YOUR PERSONAL DATA?**

Our processing of your personal data requires a legal basis. By law, we are allowed to process your personal data described above in Section 4 based on the following legal bases:

- The processing is necessary for our compliance with legal safety reporting obligations

### **6. HOW DO WE SHARE YOUR PERSONAL DATA?**

We may share your personal data with:

- Health authorities
- With your prior consent, other Novo Nordisk entities (e.g. Novo Nordisk global safety reporting databases in Denmark, India and Australia)
- Partner companies that assist our company (e.g. licence partners, consultants, IT service providers)

### **6. HOW LONG WILL WE KEEP YOUR PERSONAL DATA?**

We will keep your personal data for the following periods of time:

- For as long as required by the applicable law; or
- Until you request that we delete it.

### **7. WHAT ARE YOUR RIGHTS?**

In general, you have the following rights:

- You can refuse us permission to collect and retain your personal data at any time
- You can get an overview of what personal data we have about you
- You can get a copy of your personal data in a structured, commonly used and machine-readable format
- You can request us to update, correct or delete your personal data
- You can either submit a complaint about how we process your personal data to us or to the Office of the New Zealand Privacy Commissioner at <https://www.privacy.org.nz/your-rights/making-a-complaint/complaint-form/>.

Under applicable law, there may be limits on these rights depending on the specific circumstances of the processing activity. Contact us per Section 1 with any questions or requests concerning these rights.