



Satellite clinic in la Chorrera, Panama
Doctor Pernelope Macias Reyes with
patient Gabriel and his mother Aracelys

Report a complaint or side effect

Your information about complaints and side effects helps us ensure the safe use of our products. If you have experienced a complaint or a side effect to a Novo Nordisk product, we encourage you to also report this to Novo Nordisk.

Please e-mail: aunrccc@novonordisk.com or call us on 0800 733 737

If you or the person you are reporting on behalf of are currently suffering from severe side effects, you should contact your local doctor or other medical health professional before reporting the side effect.

Data Privacy

All personal information reported in relation to a complaint or a side effect will be processed in accordance with applicable data protection legislation:

- Your report is used solely for the scientific evaluation of the medicine and product quality
- Side effects are filed in our global safety database and the data is regularly analysed for overall patterns
- Novo Nordisk may share reported complaints and side effects with health authorities as mandated by law. However, no personally identifiable details will be shared
- Novo Nordisk will retain the data as long as required by law